



# Privacy Policy

**BestCoaches OÜ** (registry code 17033209, address Kivimaa tn 5, Muraste küla, 76905 Harku vald, Estonia, email: agnes@bestcoaches.eu) is committed to protecting your privacy and processes personal data in accordance with applicable data protection laws, including the General Data Protection Regulation (GDPR).

## What data we collect

We may collect and process the following personal data:

- contact details (name, email address, phone number),
- payment-related information (processed via payment service providers such as Stripe or PayPal),
- technical data (IP address, browser type, cookies, analytics data),
- communication data (messages sent via contact forms, email, Facebook forms, or other communication channels).

## How we use your data

We use personal data for the following purposes:

- providing and managing services and products,
- processing payments and orders,
- communicating with clients and providing customer support,
- improving our services and user experience,
- marketing communications (only with your consent),
- fulfilling legal and regulatory obligations.

## Data sharing

We do not sell or rent personal data to third parties. Personal data may be shared only with:

- payment service providers (e.g. Stripe, PayPal),
- technical and hosting service providers,
- authorities, if required by law.

## Data retention

Personal data is stored only for as long as necessary to fulfil the purposes for which it was collected or as required by law.

## Your rights

You have the right to:

- access your personal data,
- request correction of inaccurate data,
- restrict or object to data processing,
- request deletion of your personal data,
- lodge a complaint with a data protection authority.

## Cookies and analytics

We use cookies and analytics tools to improve the functionality and performance of our website. More information is available in our [Cookies Policy](#).

## Contact

If you have questions about this Privacy Policy or wish to access, modify, or delete your personal data, please contact us at: **agnes@bestcoaches.eu**

This Privacy Policy applies to the BestCoaches.eu website and related services.